



Shipping Policy:

Moreng Telecom Products will follow the shipping requests of the customer to the best of our ability. MTP cannot guarantee that pickups will be made same day if the routing instructions are received after 12pm EST. For prepaid shipments (F.O.B. Destination), MTP maintains a network of shipping companies capable of providing quality services and will utilize a company that will best meet the customers' needs. Transit times given by transportation companies are **estimates only**. If a specific deadline must be met, guaranteed services must be used, therefore increasing cost. MTP cannot be liable for delays in transit times if these methods are not authorized.

F.O.B. ORIGIN: Indicates the buyer has specified shipping instructions and carrier, therefore taking responsibility for the goods once the goods leave the seller's premises. The billing is assigned to the customer as a third party billing or collect. All associated liability of damage is the responsibility of the shipping company and the receiver of said goods; freight damage claims are between the customer and the freight company to resolve. Moreng Telecom Products will invoice for replacement products due to freight damages. MTP will not accept damaged freight back from the carrier under these terms. If the freight is refused after having shipped by these terms, it will seriously delay any claims the customer needs to make.

F.O.B. DESTINATION: Designates MTP will select a carrier, and therefore remain responsible for the goods until the buyer takes possession. Freight charges associated with said shipment will be prepaid by Moreng Telecom Products and added to invoice. The associated liability of damage and shipping issues with the freight company resides with MTP. Damaged freight should be signed for as "damaged" and held for inspection. The unsalvageable material will be reshipped and a damage claim will be filed by MTP personnel. If the material has taken major/undisputable damage, the shipment should be refused as "damaged" and MTP should be notified.

*All freight shipped from Moreng Telecom Products is packed in a manner that provides a stable shipping platform. Our freight is not stackable and does not leave our dock stacked on any occasion.

**Any damaged freight must be indicated on the shipping documents provided by the freight company and signed "damaged" by the customer. Although freight packaging may appear damaged, a detailed inspection of the products is recommended. All freight must be inspected within a reasonable amount of time for concealed damages.